As a trial CapTel user I have found that I am now able to feel as if I am equal to my hearing co-workers. I have found that doing busines over the phone is much easier than using a TDD. My other party on the phone has shown such enthusiasm and appreciation that this technology is available and makes business dealings quicker, easier, and more professional. I strongly urge that the CapTel be made available at all times -24/7- for use in business and home. Why should the deaf be without modern technology? Why should the deaf be held back in communications? Next step is the Cell phone!! Much needed technology like the CapTel - serves a big purpose!